

schedule bid

Choose schedule patterns for bidding

Click on the name of the schedule patterns you want to bid on.
If you have already bid on a set of schedule patterns, you can view and modify your bids.

Schedule Patterns	Open for Bidding	Already Bid
<u>Q3 Schedule Bid</u>	5/3/03 - 5/16/03	YES
<u>Q3 Schedule Bid - Part Time</u>	5/3/03 - 5/16/03	NO
<u>Q3 Schedule Bid - Overtime</u>	5/3/03 - 5/16/03	NO

FIG. 1

schedule bid

Choose your sorting options

202 sorting

Sort 1: 206 Pattern type 214 ▼ ascending 216

Sort 2: 208 Day off preferences (uses preferences below) 218 ▼ ascending 220

Sort 3: 210 Start time - Monday 218 ▼ descending 220

Sort 4: 212 Start time - Tuesday 218 ▼ descending 220

Day Off Prefs

204 These preferences will be used if you have chosen to sort by day off preferences.
Order the days beginning with 1 for your most preferred day off.

Sun	Mon	Tue	Wed	Thu	Fri	Sat
222 ▼	224 ▼	226 ▼	228 ▼	230 ▼	232 ▼	234 ▼

CONTINUE

CANCEL

FIG. 2

schedule bid

auto-rank

submit

Q3 Schedule Bid

Enter your preferences for at least 10 schedules. Press Submit when finished.

BID	ID	TEAM	PATTERN TYPE	TOTAL SLOTS	316							318		320		322		START	END
					S	M	T	W	T	F	S	START	END	START	END	START	END		
	120	International	Full Time	3	S	M	T	W	T	F	S	S	08:00 am	05:00 pm	12:00 pm	01:00 pm			
	121	International	Full Time	3	S	M	T	W	T	F	S	S	08:00 am	05:00 pm	12:00 pm	01:00 pm			
	122	International	Full Time	3	S	M	T	W	T	F	S	S	09:00 am	06:00 pm	01:00 pm	02:00 pm			
	123	International	Full Time	3	S	M	T	W	T	F	S	S	08:00 am	05:00 pm	12:00 pm	01:00 pm			
	124	International	Full Time	3	S	M	T	W	T	F	S	S	08:00 am	05:00 pm	12:00 pm	01:00 pm			
	125	International	Full Time	3	S	M	T	W	T	F	S	S	09:30 am	06:30 pm	01:30 pm	02:30 pm			
		International	Full Time	3	S	M	T	W	T	F	S	S	08:00 am	05:00 pm	12:00 pm	01:00 pm			
		International	Full Time	3	S	M	T	W	T	F	S	S	09:00 am	06:00 pm	01:00 pm	02:00 pm			
		International	Full Time	3	S	M	T	W	T	F	S	S	08:30 am	05:30 pm	12:30 pm	01:30 pm			
		International	Full Time	3	S	M	T	W	T	F	S	S	09:30 am	06:30 pm	01:30 pm	02:30 pm			
	127	International	Full Time	3	S	M	T	W	T	F	S	S	09:00 am	06:00 pm	12:00 pm	01:00 pm			
	128	International	Full Time	3	S	M	T	W	T	F	S	S	08:00 am	05:00 pm	01:30 pm	02:30 pm			

FIG. 3

Assign Agents

Management Unit

MU: ...

Schedule Pattern Set

☒ Force assignments for the selected agents, if necessary

Help < Back Next > Cancel

FIG. 4

Assign Agents

✕

Select Agents The agents you select here will be assigned to a schedule pattern:

Sort by:

Agent Name ▾

then by:

(none) ▾

Sort

506

Find next

Assign to a schedule pattern:

Agent		Supervisor
ID	Name	
✓ 123	Bailey, Ryan	Jones, Angel
✓ 203	Berniard, Chris	Booth, Mark
103	Booth, Mark	Booth, Mark
124	Carolus, Lynn	Nerpel, Pam
✓ 105	Coleman, Cassie	Booth, Mark
202	Davis, Cedric	Jones, Angel
111	Dixon, Kirk	Johnson, Letisha
✓ 122	Dossey, Larry	Jones, Angel
110	Draucker, Jim	Johnson, Letisha
△		△

Agent		Supervisor
ID	Name	
✓ 12345	John Sarlay	Mike Shaw
✓ 12388	Charles Gullledge	Mike Shaw
✓ 12317	Chris Whittington	Mike Shaw
✓ 12346	Jenelle Bowling	Mike Shaw
✓ 12381	Richard Dankovick	Mike Shaw
✓ 12371	Roel Van Eck	Mike Shaw
✓ 12382	Roger Harlan	Mike Shaw
✓ 12399	Scott ramsey	Mike Shaw
✓ 12341	Tim Lark	Mike Shaw
△		△

Select →

Select All

← Deselect

Deselect All

✓ Agent has entered bids for the selected schedule pattern set.

Help

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Next >

Cancel

FIG. 5A

508

540	542	544 Agent		546 Supervisor	548 Seniority Date	550 Seniority Ext.	552 Rank
		ID	Name				
538	✓	123	Bailey, Ryan	Jones, Angel	12/31/1992	4999	08
	✓	203	Berniard, Chris	Booth, Mark	04/25/1996	8462	04
		103	Booth, Mark	Booth, Mark	06/06/1986	7532	09
		124	Carolus, Lynn	Nerpel, Pam	09/01/2001	9513	05
	✓	105	Coleman, Cassie	Booth, Mark	11/27/1997	8524	07
		202	Davis, Cedric	Jones, Angel	02/28/2000	6652	04
		111	Dixon, Kirk	Johnson, Letisha	10/15/1999	4548	08
	✓	122	Dossey, Larry	Jones, Angel	04/12/2002	9578	06
		110	Draucker, Jim	Johnson, Letisha	03/03/2003	1256	09
		100	Halbrook, Bly	Nerpel, Pam	01/06/1986	7888	07
		106	Hardin, Chris	Jones, Angel	05/05/1995	5555	05
		102	Hergert, Paul	Nerpel, Pam	04/29/1999	9898	03

FIG. 5B

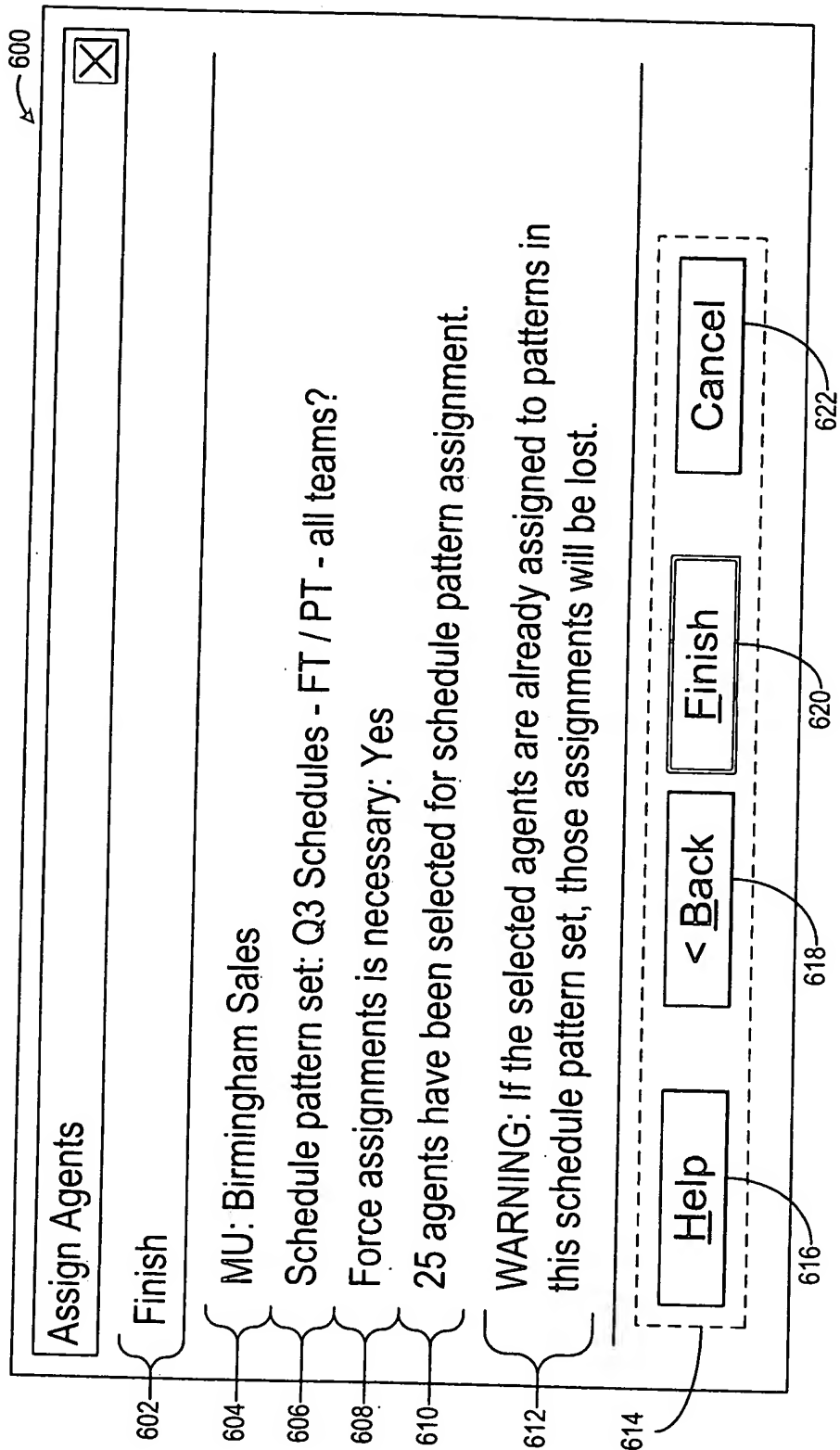


FIG. 6

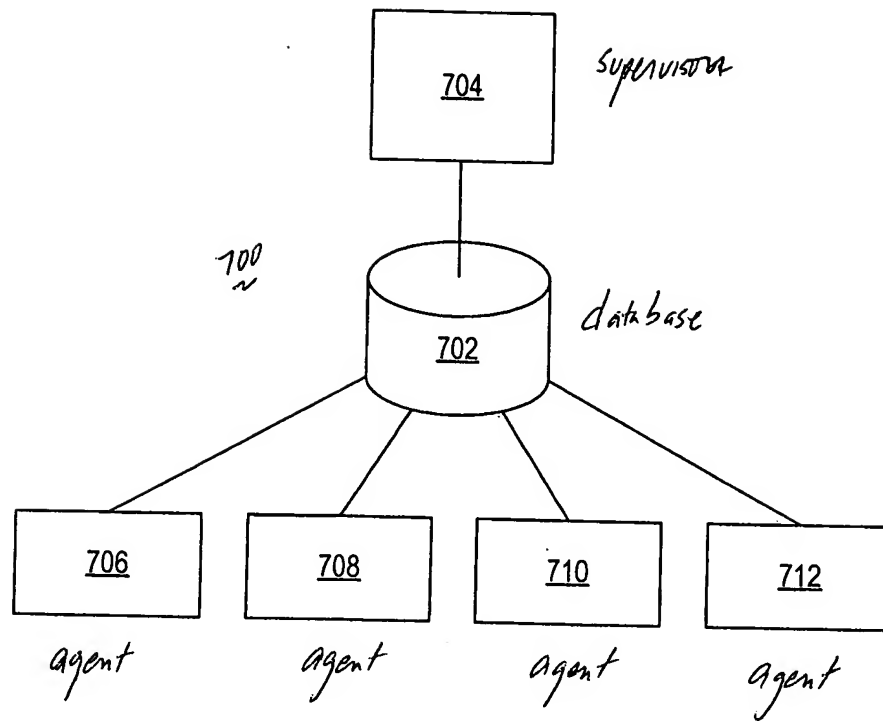


FIG. 7